



Hampton Roads Chapter
Visit us at: <http://www.hamptonroadsasq.org>
Section 1114 Newsletter

22 April 2005
Section 2005-2006 Election Issue

2004 - 2005 Board

Chair: Cliff Blackwood

688.1324; clifton.blackwood@ngc.com

Vice Chair : Jean Tolley

679.6222 or 225-4565; jean.tolley_ctr@langlev.af.mil

Treasurer: Ann Hannan

766.4232; ann.hannan@msiusa.com

Secretary/Arrangements Chair: William Blackwell

820.4086; wblackwell@icelandseafood.com

Newsletter Editor: Tanya Jeliakova

858.6000, ext. 697; tjeliak@wrsystems.com

Audit Chair: Dave Belanger

688.1863; dave.belanger@ngc.com

Education Chair: Scott Bonney

558.2111; r.s.bonney@jci.com

Certification Chair: George Archer

455.8930; gfa474@erols.com

Internet Liaison: Aston Tsang

436.6465; ati898@aol.com

Membership, Examining, Recertification Chair:

Alan Campbell

896.9100; acampbell@catalinacylinders.com

Mission Statement

ASQ Section 1114 provides this publication for the benefit of its members by offering information that it believes is helpful. The section reserves the right to place ads as it sees fit, and is the sole judge of the acceptability and placement of advertisements in its publications. Please note that we are not affiliated with any entities outside the ASQ, and do not endorse any persons, companies, products or services.

The mission of the Hampton Roads Section of the American Society for Quality is to promote interest in the quality profession within the local community and support the continued professional development of our members through education, networking and sharing of resources.

Dear colleagues,

We cordially invite you to participate in the section elected officer nominations. **April 11th** was the cut-off date for submitting nominations. *We still need to fill some of the committee positions, so contact Jean Tolley if you're interested!*

Nominations:

Chair - Jean Tolley; Vice Chair and Secretary - William Blackwell; Treasurer - Ann Hannan; See their bios after the ballot below.

Hampton Roads Section 1114

P.O. Box 120414

Newport News, Virginia 23612

<http://www.hamptonroadsasq.org/>

2005-06 Officer Ballot

Please mark the boxes for those who you wish to vote for (each office), or write in an alternate candidate:

Chair – Jean M. Tolley

Write-in: _____

Vice Chair – William Blackwell

Write-in: _____

Secretary – William Blackwell

Write-in: _____

Treasurer – Ann Hannan

Write-in: _____

OR

I wish to vote for ALL candidates above.

*Thank you for taking the time to
complete this ballot.*

*Please email ballots back to the
Nominations Chair, Jean Tolley:
jean.tolley.ctr@langley.af.mil*

OR

*Call her at 757-225-4565 to cast
your vote by phone.*

Biographies of the current nominees:

CHAIR

Jean M. Tolley

Jean has been a member of ASQ and its Hampton Roads (HR) Section 1114 since 1997. Her involvement with the Section increased through her affiliation with the HR Area chapter of the International Council on Systems Engineering (HRA-INCOSE) Seminar on Metrics in 2001. She contributed to the event's success by writing the "Proceedings," in addition to her other duties. This required many volunteer hours and a lot of coordination with all speakers and sponsors. Jean was then asked to serve as the Technical Chair for HRA-INCOSE's May 2002 seminar entitled "Software Management and Integration". Even though she was not an INCOSE member, she willingly took on this responsibility and is now in her second term on the HRA-INCOSE Board as their Treasurer.

Jean truly has the desire to give back, enjoys

meeting people, takes delight in networking opportunities, and furthers her self-development as a volunteer and a professional. She is an extremely hardworking, dedicated individual, as evidenced by her continued involvement with ASQ Section 1114, where she currently serves on the Board as Vice Chair and has been the Section Database Chair for the past three years. She is involved with the planning of our second Virginia Quality Conference, which will be held in Williamsburg, VA, in October 2005.

Jean's volunteer efforts date back to her Alma Mater, Old Dominion University, where she served 8 years (2 terms) on the Alumni Association Board of Directors; she is also a Past President. Jean continues to remain involved with the Board as a volunteer and is very active in her church as the Director of Community Ministry.

Jean is employed as a Test Engineer by Jacobs Engineering/Sverdrup Technology in Hampton, VA. She is part of their core test team at the Transformation Center at Langley Air Force Base, and has an extensive ISO 9000:2000 background. Jean is a Certified Quality Auditor (CQA) through ASQ.

VICE-CHAIR and SECRETARY

William L. Blackwell Jr.

William was born in Portsmouth, VA, matriculated from Smithfield High School in 1978, and earned a BA degree in Biology from Hampton Institute in 1982. From 1983-1989, he worked as a Lead Physical Science Technician (Chemistry) at the Naval Air Station in Norfolk, VA. In 1989 he started post-graduate studies at the Ohio College of Podiatric Medicine in Cleveland, OH, graduating with a Doctoral degree in 1993.

His professional background is in food science and technology, analytical methods, and quality assurance. He possesses knowledge of chemical

and physical analyses, using both instrumentation and wet-bench methodology, as well as developing new products; improving existing product lines; modifying procedures to improve quality and lower cost; and supervising and training personnel.

Since July 1998, William has worked for Iceland Seafood Corporation in several positions. He has worked as a Bread & Batter operator, a Warehouse associate (1998-1999), and in Research and Development (since 2000) as Technician, Food Technologist, Project Manager. He was recently promoted to Quality Assurance Director.

He is a Certified Quality Manager (CQM) through the ASQ and currently serves as a Secretary for the ASQ Hampton Roads Section.

TREASURER

Ann Hannan

Ann is a Senior Quality Engineer at the Measurement Specialties, Inc. (MSI) facility in Hampton, Va. Her background is in the Automotive Industry and Mechanical Engineering. She started out as an Engineering Apprentice in 1976, which required a combination of getting one's hands dirty in practical training, coupled with college study work for four years.

Ann's started out in Quality in the 1970s, working for Lucas (later to be called Lucas-Varity, then TRW) as an Assistant Quality Engineer, then Quality Engineer, Quality and Reliability (Q&R) Engineer, and Senior Q&R Engineer. In 1990, she moved into Design and Development projects as Project Leader. In this role, Ann made several trips to Japan, gaining valuable experience while working with the Japanese Engineers. She moved on to other areas of the business: Production Supervisor,

Continuous Improvement Leader, and in 1996 became the Lucas site Health, Safety and Environment Manager. Ann feels that working in QA gave her the tools she needed to transition into those other roles. In the UK, she became a member of the IQA (Institute of Quality Assurance), which required two years of evening study and a rigorous exam.

Ann moved to the USA in 1998, transferring to the Lucas facility in Hampton, VA, back into a QA position, and has been in QA since, even though the company has undergone name and ownership changes.

Ann's responsibilities fall into many areas of Quality Assurance - ISO/AS9100 training, ISO/AS9100 certification upkeep and maintenance, QMS documentation, Cost of Poor Quality, site Intranet communications for the QA function, Corrective Action/Preventive Action tracking, Quality Objectives tracking, Management Review data gathering and analysis and reporting, measuring/monitoring the site QMS processes, Internal Audit scheduling, Internal Auditor training, Registrar Liaison, Customer Communications, Customer Returns, and some planning for future requirements (ISO 13485 [Medical] Certification, ISO 14000, TS16949 Certification, FDA approvals).

Ann is an ASQ member, and obtained a Certified Quality Technician (CQT) certification. She has served with dedication as the ASQ Section 1114 Treasurer for several years, and is currently on the Board as the Section Treasurer.

Stay tuned for the results of our Section Survey, and await our newsletter Spring Issue with some cool Quality news...