



<http://www.hamptonroadsasq.org>

2004 - 2005 Officers

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Hampton Roads Chapter Section 1114 Summer 2004 Newsletter

Mission Statement

The mission of the Hampton Roads Section of the American Society for Quality is to promote interest in the quality profession within the local community and support the continued professional development of our members through education, networking and sharing of resources.

Message from the Chair

Hello...my name is Cliff Blackwood. I will be serving as the Hampton Roads Section Chair for the 2004-2005 year. To start things off this year, the Section Executive Committee has planned "An Evening at the Ball Park" at Harbor Park in Norfolk with our partners from the Tidewater Section. This will be a great opportunity to meet and greet our ASQ members.

In an effort to increase networking opportunities and sharing of resources, we are planning more collaborative events this year with the Tidewater and Richmond Sections. The First Annual Virginia Quality Conference has been planned by the Hampton Roads, Tidewater, and Richmond Sections for October 13th at the Marriot Hotel in Williamsburg. Also, the Hampton Roads and Tidewater Sections will be co-hosting a study group to prepare participants for the October 16th Certified Quality Manager (CQM) exam.

My primary goal is to meet the needs and expectations of our section members. I am surrounded by a solid group of volunteers who will make sure you are kept informed of current events through our Web site, newsletter and special announcements. I am excited to serve and contribute to this great organization. Please feel free to contact me anytime with your concerns. Thank you.

Cliff Blackwood
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"An Evening at the Ball Park"
Harbor Park, 20 August 2004, Friday

Make your reservations NOW by contacting Jean Tolley at 722.5565, ext. 3141, or jean.tolley@zeltech.com!

Deadline to RSVP has been extended to 16 August 2004.

CQA/CQE Results, June 2004

Congratulations to the following individuals who achieved ASQ certification upon passing the June 2004 certification exams:

- Certified Calibration Technician:
Kathryn M. Trimarchi
- Certified Quality Auditor:
Jeffrey L. McCurry
Tanya Rae Frazier
Arthur L. Whitener, III
Beth A. Evers
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Certification Exam Dates

Here are the exam schedules. Visit www.asq.org for application details!

<u>Exam Date</u>	<u>Application Deadline</u>
December 4, 2004	October 1, 2004
June 4, 2005	April 1, 2005

Certified Quality Manager:

<u>Exam Date</u>	<u>Application Deadline</u>
October 16, 2004	August 20, 2004
March 5, 2005	January 7, 2005

Six Sigma Black Belt:

<u>Exam Date</u>	<u>Application Deadline</u>
October 16, 2004	August 20, 2004
March 5, 2005	January 7, 2005

ASQ Certified Quality Manager (CQM) Study Group

ASQ Sections 1114 and 1128 (Hampton and Tidewater) will co-host a CQM study group for the October 16th certification exam.

The cost is TBD but will be minimal, strictly for materials.

The peer-facilitated study group will begin on September 4th, 2004 and will run all day on four successive Saturdays.

The location is Iceland Seafood in Newport News, just off of I-64, Exit 250. The final class format and schedule is based on input from the participants.

If you think you might be interested, please contact Scott Bonney at r.s.bonney@jcyj.com or 757-558-2111.

There is a significant overlap in the Body of Knowledge (BOK) between CQE, CQA, CQT, CCT, CRE, and CQM. If you would like to attend this study group as preparation for a certification exam other than the CQM, please let Scott know so he can break down the modules based on the BOK, and identify which specific week(s) would most interest and benefit you.

Requirements for RU Credits Recertification

Once you have attained an ASQ certification, you immediately start accruing RU credits for activities listed in the recertification journal. **Recertification requires 18 RU Credits over your recertification period.** Specific credit information is included in the application and journal, which can be downloaded at: <http://www.asq.org/cert/recert/rucredits/requirements.html>.

RU Credits can be earned in the following categories:

Categories	RU Credits
• Professional Development	0.1 per hour
• Instructor	0.15 per hour
• Meetings	0.3 per meeting
• Certifications	1 per initial certification
• Videotapes/Audiotapes	0.025 per 15 minutes
• Employment	0.3 per month FT 0.5 per month PT
• Student	0.1 per hour
• Committees	1.5 per year / per committee
• Proctoring	1 as chief proctor/ .5 as assistant proctor per exam date administration
• Publishing	<ul style="list-style-type: none"> • paper - 1 RU Credit as author / 0.5 RU Credit as co-author • book - 3 RU Credits as author / 1.5 RU Credits as co-author • presentation - 1 RU Credit per presentation

RU credits can also be earned in the following areas:

- [Author or co-author of a published book](#)
- [Quality Press reviewer](#)
- [U.S. Standards Group on QEDS](#)

You may submit your recertification journal packet up to six months before and after (called a six-month grace period) your certification expiration date. All RU activity must be completed by the expiration date of the certification.

If you have any questions, you can contact our long-standing Certification Chair, George Archer at 455-8930 or gfa474@erols.com.

Upcoming: First Annual Virginia Quality Conference

A one-day Quality conference is to be held on October 13th, 2004, in Williamsburg. The event will be jointly hosted by ASQ sections 1104, 1114, 1128, and administered by the Virginia Manufacturing Association (VMA), and Virginia's Philpott Manufacturing Extension Partnership (VPMEP). The format will be four tracts (Transitional, Quality Tools, Systems/Regulatory, and Special Issues), with four sessions each. The topics include Lean, Six Sigma, Statistics, ISO 9000, Technical Tools To Support Regulatory Compliance, Service Quality, and Success Stories in Quality Improvement. This event is geared toward providing best quality practices and knowledge to enhance business performance and improve the bottom line.

Come celebrate Quality Month by networking with other quality professionals and top-level corporate executives who are anxious to understand how a strong quality network can improve their organizations and customer relationships.

For more conference details, go to

www.vamanufacturers.com

SAVE THE DATE - OCTOBER 13, 2004

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Dear Quality colleagues, we will issue our next newsletter in the fall. Until then, enjoy the rest of the summer and let us constantly improve Quality at our companies, as well as in our lives!