







<http://www.hamptonroadsasq.org>


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Hampton Roads Chapter October 2003 Section 1114

Mission Statement

The mission of the Hampton Roads Section of the American Society for Quality is to promote interest in the quality profession within the local community and support the continued professional development of our members through education, networking and sharing of resources.

Message from the Chair

How were you affected by Hurricane Isabel that roared though our area on September 18th? I have spoken with several of you and heard that electricity was out and trees were down around your homes however, no major damage occurred. I hope you were not hit with a disaster.

Our September "Kick-off" Plant Tour of Siemens VDO Automotive was pushed back to October 15 due to Hurricane Isabel. The need to prepare was the basis for the 9/17 postponement, and the huge after-storm cleanup and inconvenience caused the change from the 9/24 postponement date.

Our first program of the 2003 – 2004 calendar year is a Plant Tour of Siemens VDO Automotive, a world class manufacturer of Automotive Control and Fuel Systems and scheduled for Wednesday, October 15, 2003. The tour will begin at 5:30 pm and will take about an hour. Open toe shoes and sandals are prohibited. Eye protection will be provided. Plan now to attend and bring a friend.

Amy Bradley (NGNN) has planned a Certified Quality Engineer refresher course to begin October 18. Jean Tolley (Zel Tech) has arranged permission to hold the events at Zel Technologies Hampton office. George Archer (Consultant) has the certification examination dates.

Scott Bonney (JCI) is arranging Six Sigma Training and exams for NNSY in Portsmouth.

Aston Tsang (ATI) has plans for additional offerings on the web which will increase its value. Check it out: <http://www.hamptonroadsasq.org>. This is a great website with a professional look and well organized feel.

Cliff Blackwood (NGNN) is preparing for our member survey. That will take place soon and will be web-based.

Let me hear from you as we go forward to ensure your Section is responsive to your needs.

W.C. "Gabbo" Galbreath, Chair

October Meeting Announcement

"Plant Tour: Siemens VDO"

Wednesday, October 15, 2003

The Hampton Roads Section of ASQ will conduct a plant tour of Siemens VDO Automotive Corp., Newport News, VA Wednesday, October 15, 2003. This tour was originally scheduled for September but Isabel caused us to reschedule. The Tour begins at 5:30 PM from their lobby and is expected to take an hour or so.

Located at 615 Bland Blvd., the plant is easily accessible from I-64 and Jefferson Avenue. Take the Airport Exit from either direction on I-64 and proceed to Bland Blvd. (appx. ½ mile). Turn on Bland towards the Airport and follow signs to Siemens Parking.

Costs: Free, Reservations are taken by Jean Tolley, jean.tolley@zeltech.com or 757-722-5565, ext. 3141. (NO open toe shoes permitted, safety eyewear will be provided)

Siemens VDO, Newport News is a global market leader in automotive fuel systems and controls.

Make your reservation NOW and bring a friend.

Call or e-mail Jean Tolley, 757-722-5565, ext. 3141 or jean.tolley@zeltech.com

November Meeting Announcement

"QA Management at Lifenet"

Wednesday, November 19, 2003

6 to 8 PM

Our Vice Chair, Cliff Blackwood has arranged for Paul Swain to speak to our section in November. Paul is the Quality Systems Manager at LifeNet. LifeNet's mission is to improve the quality of human life through the provision of organs and tissue for transplantation and to serve the community by providing educational and support services. Founded in 1982, LifeNet operates a model organ and tissue donation program and is one of the nation's largest full service non-profit tissue banks. LifeNet provides organ procurement services as the federally designated OPO for much of the Commonwealth of Virginia. LifeNet is also a leader in tissue banking and developing specialized allografts for patients and surgeons across the country and beyond.

Other specialized services offered by LifeNet include donor family after-care, tissue recovery, comprehensive state-of-the-art tissue banking services for musculoskeletal and cardiovascular services, public and professional education, research and development and a nationwide call center.

The dinner meeting will be held at Mike's Place in Newport News. The cost will be \$15, payable at the door.

This will be a very unique opportunity to hear a different perspective on how to deploy a quality management system in an arena other than manufacturing. **DON'T MISS IT!** Seating is limited so get your name in to Jean Tolley as soon as possible.

Call or e-mail Jean Tolley, 757-722-5565, ext. 3141 or jean.tolley@zeltech.com

Future Meeting Topics

We would like to hear from you regarding possible topics or speakers of interest. The Board works hard for you to keep the topics current and providing information that is a return on your investment.

Should you have any requests/ideas for meeting topics, feel free to contact any of the board members or through the web site!

CQE Refresher Course Begins October 18th!

Your Hampton Roads Section will provide a Certified Quality Engineer refresher course beginning Saturday, October 18, 2003. Our Database Chair, Jean Tolley has graciously offered her company's facility to hold the sessions. They will be held at Zel Technologies in downtown Hampton. There are still some spots available- the cost is \$175- this includes all refresher materials. **WHAT A BARGAIN!** Please contact Amy Bradley if you are interested in participating.

The Section extends a special thanks to Zel Tech and Jean for their support!

Certification Exam Dates

The Application Deadline for the following exams has been extended to October 17th!

CQA, CQE, CCT, CQIA, and CSQA

Exam Date	App Deadline
December 6, 2003	October 17, 2003

Sign Up for Certification

Call George Archer today, 455-8930, to obtain the schedule and sign up for your certification.

